

ALL SHIPMENTS MUST BE INSPECTED WITHIN 10 DAYS OF DELIVERY FOR DAMAGES OR MISSING ITEMS.

Receiving Your Shipment: Please be aware that it is the duty of the customer/consignee to accept delivery of freight goods consigned to them. The consignee must be present to receive the shipment at the time of delivery.

Inspecting Your Shipment: It is the consignee's responsibility to inspect their shipment for damages before the Freight driver leaves the delivery location. If the packaging shows any indication of damage, open it immediately to check the contents, and ask the driver to inspect the contents with you. If your shipment has been damaged, you (or the Freight driver) must write a precise description of the damage on both your copy and Freight's copy of the delivery receipt. If possible, please take pictures of the damages to the box and the damages to the item. Please call us so that we may start a damage claim with Freight. **Failure to inspect for damages at the time of delivery could result in any damage claim made thereafter being voided by Freight.**

For Concealed Loss or Damage: As soon as possible after delivery, unpack and inspect your shipment. Should you discover a concealed loss or damage, contact us immediately to start a claim with the freight carrier. Make every attempt to leave the containers and packing materials as they were when you first discovered the loss or damage and please have pictures of the damages available to support your claim. **Please note that any damage claim made after delivery has been completed could result in the claim being voided by the freight carrier.**

Note: The consignee is not justified in refusing a damaged shipment unless the damage has made the goods totally worthless. In cases of partial damage or loss, the customer should accept the entire shipment and determine whether it can be repaired or retained with an allowance. The customer is responsible for any holding or shipping charges on a refused shipment that the freight carrier deems repairable.

The consignee must be present to receive the shipment at the time of delivery. Failure of the consignee to do so may result in a delayed delivery and possible holding of the goods by the freight carrier. If the freight carrier is unable to make delivery, storage charges for each day held will accrue. If held, these charges are the responsibility of the customer. In the event that neither the freight carrier nor Fab Supply are able to contact the customer to schedule a delivery, the goods will be returned to SkyGeek.com and the original and return shipping costs, as well as any storage fees, will be charged to the customer. A restocking fee may be charged at Fab Supply's discretion to cover any additional costs such as replacement packaging.

Please note that freight items are not returnable once shipped unless as a last resort if a shipment is in danger of becoming abandoned. In the case of a Refused Freight Shipment without damage, the customer will be responsible for the original shipping, shipping of the freight item back to us, and any storage fees if applicable. In addition, the customer may be charged a restocking fee at our discretion based off the individual situation and condition of the returning product and packaging. Replacement packaging needs to be special ordered so any replacement packaging for refused shipments must be covered by the customer.